



2021 Mustang Mach-E Pre-Delivery Service Record

Vehicle Identification Number (VIN)

Dealer Stock Number: _____

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Pre-Delivery Inspection Date: _____

1. Run OASIS

- ☐ Check OASIS using Pre-Delivery Symptom Code 991*** to identify any required additional PDI instructions.
- ☐ Confirm that all open Recalls and Field Service Actions have been completed.

2. Mechanical Inspections

- ☐ Check the vehicle state of charge (SoC) and charge vehicle if required. The SoC will be displayed inside the vehicle on the in-vehicle display as shown in Figure below.



- ☐ Check charge port and charge status indicator function. To open the charge port door, press the center right edge of the charge port door and then release. When the charge coupler is connected to the vehicle, the indicator light will illuminate, and indicate the SoC as shown in Figure below. If the charge status indicator does not light up or pulse after plugging the vehicle in, verify that the charge port light setting in the center stack is set to "On".



- A. 0%-20% State of Charge.
- B. 20%-40% State of Charge.
- C. 40%-60% State of Charge.
- D. 60%-80% State of Charge.
- E. 80%-100% State of Charge.



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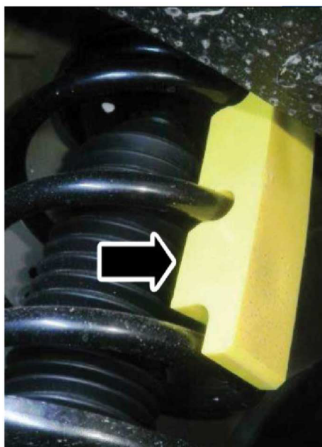
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- ☐ If high voltage battery's SoC is less than 20%, plug in and charge the high voltage battery until the SoC is between 20% - 40%. **NOTE: The 12V battery is charged via the high voltage battery. Unlike gas and diesel engine vehicles, it is not necessary to separately charge the 12V battery as long as the high voltage battery SoC is maintained.**
- ☐ If vehicle is being prepped for storage, it is only necessary to charge vehicle to 20-40% SoC. Avoid storing vehicle at 100% SoC.
- ☐ If vehicle is being prepped for delivery to customer, charge to 100%.
- ☐ Using a calibrated digital tire pressure gauge, adjust tire pressure to specification (at outside ambient temperature). *The vehicle must be driven over 20 mph (32 kph) for at least 2 minutes before the low tire pressure warning light will turn off / tire pressure display updates (if equipped).* **NOTE:** Do not use Tire Pressure Monitor Activation Tool.
- ☐ Check for presence of Tire Sealer Inflator Kit (TSIK) and mobile charger under the load floor in the rear of the vehicle.
- ☐ Check the coolant reservoirs (must remove center and RH side underhood beauty covers to view) and fill to specification, if required. For additional information refer to WSM Section 302-03A.
- ☐ Check the windshield washer fluid reservoir(s) and fill to specification, if required.
- ☐ Visually inspect all under-hood components. Check for fluid leaks.
- ☐ Visually inspect all under-vehicle components. Check for fluid leaks.
- ☐ Visually Inspect HVB Strike strips for scratches or dents. If they are identified follow the WSM Procedures in 414-03 to repair the damage.
- ☐ Visually Inspect HVB lower tray (between the strike strips) for scratches or dents. Scratches / Dents < 0.5mm can be painted. Scratches / Dents >0.5mm will require internal battery inspection.
- ☐ Check all safety belts and seat back latches. Remove any temporary bands from belts or buckle ends (if applicable).
- ☐ Remove plastic **BRAKE** covers attached to rotors and calipers (if equipped). **NOTICE: Do not use any tools when tearing or removing the rotor covers. Tools could damage the wheel or damage/dislodge brake components. Covers must be removed from inboard side to avoid potential scratching of wheel finish. Refer to Brake Cover Removal Process instructions located in the PDI tab on PTS.**
- ☐ If equipped, remove and store the spring spacers from RH and LH front and rear coil springs (image shown for reference, spring spacer color may vary).



3. Install Loose Ship Items

- ☐ Install other loose ship items listed on the loose ship label. Refer to instruction sheets packaged with loose ship items (where applicable).



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See the Work Shop Manual or the Owner's Guide for specifications and details on performing any procedures or for description and operation of vehicle features. All repairs found necessary during this pre-delivery inspection must be completed prior to delivery of the vehicle. Dealership authorized personnel in the service department should perform appropriate diagnostics and warranty repair (if applicable) per Ford Motor Company service publication procedures and warranty policies. See Ford Warranty and Policy Manual for directions on submitting Transportation or Warranty claims, repairs not meeting this criteria are the responsibility of the Dealership.

Dealer Name: _____ Dealer Sales Code: _____

By signature below, I certify that all items on this sheet have been inspected on this vehicle in accordance with all applicable procedures and all necessary operations have been performed by a service technician. I confirm that all open recalls and field service actions have been completed. I understand that it is a Sales and Service Agreement requirement to maintain this record in the Dealer's vehicle service file.

Dealer Authorized Signature: _____ Date _____ Technician Signature: _____ Date _____